

group house rules

thanks for abiding the rules, dude!



do's and don'ts!

- every guest deserves a relaxing stay, so we ask you kindly to respect other guests staying at Via. causing disturbance to other guests could be reason to suspend your stay. do not: run through the hostel, bang on doors, yell, scream, or play loud music.
- students must be supervised by a teacher / group leader at all times in public areas from 22:00.
- quiet time is 23:00 - 7:00. group leaders are required to do a check on each floor at quiet time to ensure students are in their rooms.
- in case of any damages to our property, you will be charged €250.

please be aware: if you are too loud, we have to wake up your group leader.

general

- check in is at 15:00 / check out at 10:00. after check out time, luggage can be stored at reception. do not leave any luggage or personal belongings in the room.
- at check out return your key cards to your group/team leader. only they should return this to reception. any lost or damaged key will be charged €2.50.
- our housekeeping team is usually very speedy - please help facilitate this by keeping your room tidy and keep the floor and bed clear of your belongings. when we find your room too dirty a cleaning fine of €75 will be applied.
- use your key to turn on the electricity in the room, by placing them in the light slot.
- free WIFI everywhere. login with your e-mail.
- forgot your towel? we got you! you can buy a towel at reception for €8,00.

safety & security

- via does not accept any liability for the loss, theft, or damage of any personal property.
- cctv security is set up throughout the common areas to ensure everyone's safety.
- when the fire alarm rings, find the nearest emergency exit and do not use the lifts. leave any personal belongings behind and follow the instructions of the Via staff members.
- smoking inside and/or tampering with smoke detectors is completely forbidden.
- **failure to comply with the above policies, will result in a €150 fine and your group will be asked to leave immediately.**

breakfast / dinner

- breakfast / dinner is served at your given times. be on time and wear your colorful wristband.
- please help us keep a clean restaurant by clearing your own dishes by bringing them to the dishwasher area.

smoking, drugs & alcohol

- keep it fun, but keep it safe dude!
- we do not serve alcohol to anyone under 18.
- the possession or use of illegal substances within the property is strictly forbidden.
- public intoxication is a criminal offense. intoxicated guests may be refused check-in and/or service, and may be asked to leave the property.
- if you don't feel well and require medical assistance, don't hesitate to let a member of staff know.